

Junk Removal Services Terms and Conditions

Effective Date: September 1, 2026

Business Name: JUNK-IT-OUT.COM

Website: [HTTPS://WWW.JUNK-IT-OUT.COM](https://www.junk-it-out.com)

Service Area: Huntsville, Madison County, Alabama, and surrounding areas served by JUNK-IT-OUT.COM

1. Acceptance of These Terms

By requesting, scheduling, approving, or using junk removal, hauling, cleanout, loading, transportation, recycling, donation, or disposal services from JUNK-IT-OUT.COM, the customer agrees to these Terms and Conditions.

These Terms apply to residential, commercial, estate, property-management, eviction, foreclosure, construction-cleanout, office-cleanout, and similar services unless JUNK-IT-OUT.COM provides a separate written agreement.

If the customer does not agree to these Terms, the customer must not schedule or use the services of JUNK-IT-OUT.COM.

2. Description of Services

Depending on the service requested and approved, JUNK-IT-OUT.COM may provide:

- Junk removal
- Household cleanouts
- Garage, basement, attic, and storage-unit cleanouts
- Estate cleanouts
- Eviction and foreclosure cleanouts
- Furniture removal
- Appliance removal
- Yard-debris removal
- Nonhazardous waste removal
- Loading and hauling
- Donation drop-off
- Recycling drop-off
- Transportation of legally acceptable materials
- Light dismantling or demolition when separately approved
- Commercial and office cleanouts

JUNK-IT-OUT.COM only accepts items that it is legally allowed and properly equipped to handle, transport, recycle, donate, or dispose of.

3. Items JUNK-IT-OUT.COM Does Not Accept

For safety, legal, insurance, environmental, and disposal reasons, JUNK-IT-OUT.COM will not knowingly accept, load, transport, store, recycle, or dispose of the following items.

A. Human Bodies and Human Body Parts

JUNK-IT-OUT.COM does not accept:

- Human bodies
- Human remains

- Human body parts
- Human organs or tissue
- Human bones or bone fragments
- Human blood
- Human bodily fluids
- Human placenta
- Human fetuses or fetal tissue
- Anatomical specimens
- Pathological human waste
- Medical waste containing human tissue
- Items contaminated with human blood or bodily fluids

Human remains must be handled by an authorized funeral home, mortuary, crematory, cemetery, medical examiner, coroner, medical facility, or other legally authorized provider.

If suspected human remains are found, the customer must not move, hide, package, or dispose of them. The customer should contact law enforcement, the medical examiner or coroner, or a licensed funeral-service provider.

B. Animal Bodies and Animal Body Parts

JUNK-IT-OUT.COM does not accept:

- Dead animals
- Animal carcasses
- Animal body parts
- Animal organs or tissue
- Animal blood or bodily fluids
- Roadkill
- Hunting remains
- Animal remains suspected of carrying disease
- Laboratory animals
- Veterinary medical waste
- Animal waste contaminated with blood or infectious materials

Exception: JUNK-IT-OUT.COM may accept commercially processed, packaged meat intended for human consumption only when the meat is:

- Legally obtained
- Properly packaged
- Not leaking
- Not spoiled
- Not contaminated
- Safe for ordinary disposal or donation
- Approved in advance by JUNK-IT-OUT.COM

JUNK-IT-OUT.COM may refuse meat that is rotten, leaking, infested, contaminated, or unsafe to handle.

C. Biohazardous and Infectious Materials

JUNK-IT-OUT.COM does not accept:

- Blood or blood-soaked materials
- Human or animal bodily fluids

- Used needles or syringes
- Medical tubing
- Used catheters
- Biohazard bags
- Infectious waste
- Pathological waste
- Contaminated bandages or dressings
- Laboratory cultures
- Crime-scene materials
- Trauma-scene materials
- Hoarding-related biological contamination
- Materials contaminated with communicable diseases
- Sewage-contaminated materials
- Items containing unknown biological substances
- Materials requiring biohazard remediation

D. Prescription Drugs and Medications

JUNK-IT-OUT.COM does not accept:

- Prescription drugs
- Expired prescription drugs
- Unexpired prescription drugs
- Controlled substances
- Narcotic medications
- Chemotherapy drugs
- Veterinary prescription drugs
- Medication patches
- Medication samples
- Loose pills or capsules
- Unknown medications
- Injectable medications
- Medical liquids

Customers should use an authorized pharmacy, medication take-back program, law-enforcement collection site, or other authorized disposal method.

Customers must not place medications inside bags, boxes, furniture, appliances, vehicles, or other items provided for removal.

E. Illegal Drugs and Drug-Related Items

JUNK-IT-OUT.COM does not accept or transport:

- Illegal drugs of any kind
- Unlawfully possessed controlled substances
- Cocaine
- Heroin
- Methamphetamine
- Fentanyl
- Unlawful cannabis or cannabis products

- Drug-manufacturing materials
- Drug precursors
- Drug residue
- Drug-contaminated equipment
- Used drug packaging containing residue
- Syringes or equipment contaminated with illegal drugs
- Items used to manufacture, distribute, conceal, or transport illegal drugs

If suspected illegal drugs or drug-manufacturing materials are found, employees may stop work and contact law enforcement.

F. Chemicals and Hazardous Materials

JUNK-IT-OUT.COM does not accept:

- Acids
- Caustic substances
- Solvents
- Paint thinner
- Industrial cleaners
- Pesticides
- Herbicides
- Insecticides
- Pool chemicals
- Hazardous fertilizers
- Gasoline
- Diesel fuel
- Kerosene
- Oil
- Antifreeze
- Brake fluid
- Transmission fluid
- Used motor oil
- Flammable liquids
- Corrosive liquids
- Toxic chemicals
- Poisons
- Oxidizers
- Compressed gases
- Unknown liquids
- Leaking containers
- Unlabeled containers
- Mixed chemicals
- Commercial hazardous waste
- Industrial hazardous waste

Customers must not conceal chemicals or hazardous materials inside ordinary junk, bags, boxes, furniture, appliances, or vehicles.

G. Asbestos, Lead, Mercury, PCB, and Contaminated Materials

JUNK-IT-OUT.COM does not accept materials suspected of containing or being contaminated with:

- Asbestos
- Friable asbestos
- Asbestos insulation
- Asbestos floor tiles
- Asbestos siding
- Asbestos pipe wrap
- Lead-based paint debris
- Lead dust
- Mercury
- Mercury switches
- PCB-containing materials
- Contaminated soil
- Contaminated drywall
- Contaminated insulation
- Materials requiring hazardous-material abatement
- Materials from a contaminated property

These materials must be inspected, removed, packaged, transported, and disposed of by properly qualified professionals.

H. Firearms, Weapons, Explosives, and Ammunition

JUNK-IT-OUT.COM does not accept or transport:

- Explosives
- Fireworks
- Bombs
- Blasting materials
- Ammunition
- Loaded firearms
- Unloaded firearms
- BB guns
- Air rifles
- Tasers
- Stun guns
- Grenades
- Flares
- Detonators
- Homemade weapons
- Weapon parts that may be regulated
- Military ordnance
- Knives or other items intended to be used as weapons

Customers must contact local law enforcement or an authorized firearms or hazardous-materials professional for instructions.

If a firearm, explosive, or suspected weapon is discovered, employees may stop work, leave the property, and notify law enforcement.

I. Propane, Fuel Tanks, and Pressurized Containers

JUNK-IT-OUT.COM does not accept:

- Propane tanks
- Oxygen tanks
- Acetylene tanks
- Helium tanks
- Medical gas cylinders
- Fire extinguishers containing pressure
- Compressed-gas cylinders
- Butane canisters
- Leaking aerosol containers
- Fuel tanks containing gasoline, diesel, oil, or other fluids
- Refrigerant cylinders
- Unknown pressurized containers

These items may explode, leak, ignite, or require specialized disposal.

J. Radioactive and Nuclear Materials

JUNK-IT-OUT.COM does not accept:

- Radioactive materials
- Nuclear materials
- Radiation sources
- Radioactive laboratory waste
- Radioactive medical equipment
- Uranium
- Radium
- Materials with radiation warnings
- Large quantities of commercial smoke detectors
- Radioactively contaminated materials

Customers must contact the appropriate government agency, licensed waste contractor, or manufacturer.

K. Medical and Laboratory Waste

JUNK-IT-OUT.COM does not accept:

- Sharps containers
- Needles
- Syringes
- Lancets
- Surgical instruments contaminated with biological material
- IV bags containing medication or fluid
- Dialysis waste
- Laboratory specimens
- Blood-collection tubes
- Tissue samples
- Medical cultures
- Chemotherapy materials

- Dental waste
- Veterinary medical waste
- Medical waste from hospitals, clinics, laboratories, or care facilities

L. Sewage, Wastewater, and Bodily Waste

JUNK-IT-OUT.COM does not accept:

- Sewage
- Septic waste
- Portable-toilet waste
- Grease-trap waste
- Human feces
- Urine
- Animal feces
- Diapers containing bodily waste
- Wastewater
- Sludge
- Drain or sewer waste
- Waste from sewage backups
- Waste from contaminated septic systems

M. Tires and Automotive Waste

JUNK-IT-OUT.COM may refuse or limit:

- Tires
- Large quantities of tires
- Used oil
- Automotive batteries
- Lead-acid batteries
- Vehicle fluids
- Contaminated auto parts
- Airbags
- Fuel tanks
- Commercial automotive waste
- Industrial automotive waste

Any accepted automotive item must be approved in advance by JUNK-IT-OUT.COM.

N. Batteries and Mercury-Containing Items

JUNK-IT-OUT.COM may refuse or limit:

- Lithium-ion batteries
- Damaged or swollen batteries
- Batteries that are hot, leaking, smoking, or damaged
- Large quantities of batteries
- Lead-acid batteries
- Industrial batteries

- Mercury thermometers
- Mercury switches
- Mercury-containing equipment

Customers must not place damaged batteries in bags or mixed loads.

O. Refrigerators, Air Conditioners, and Refrigerants

JUNK-IT-OUT.COM may refuse appliances containing refrigerants unless they have been properly serviced and approved for removal.

Examples include:

- Refrigerators
- Freezers
- Window air conditioners
- Portable air conditioners
- Dehumidifiers
- Commercial refrigeration equipment
- Ice machines
- Chillers
- Refrigerant cylinders

P. Electronic Waste

JUNK-IT-OUT.COM may limit or refuse:

- Large quantities of televisions
- Computer monitors
- CRT televisions
- CRT monitors
- Commercial electronics
- Servers
- Electronic equipment containing hazardous components
- Equipment containing mercury or other regulated materials

Electronic waste may require separate recycling or disposal procedures.

Q. Construction, Demolition, and Industrial Waste

JUNK-IT-OUT.COM may refuse or limit:

- Concrete
- Bricks
- Dirt
- Rocks
- Asphalt
- Roofing shingles
- Cinder blocks
- Large quantities of drywall
- Commercial demolition debris
- Industrial waste
- Contaminated construction debris

- Contractor-generated waste
- Excavated soil
- Waste requiring a construction-and-demolition landfill
- Materials requiring special permits or disposal approvals

Any construction, demolition, renovation, or industrial material must be described accurately and approved in advance by JUNK-IT-OUT.COM.

R. Unlawful, Stolen, or Restricted Property

JUNK-IT-OUT.COM does not knowingly accept:

- Stolen property
- Contraband
- Evidence
- Counterfeit goods
- Property subject to a police investigation
- Property subject to a court order
- Property belonging to another person without authorization
- Property with disputed ownership
- Government property
- Utility equipment
- Mail or packages belonging to another person
- Items that appear unlawfully obtained
- Safes or containers suspected of holding illegal materials

The customer represents that the customer owns the items or has full authority to authorize their removal.

4. Customer's Inspection and Disclosure Responsibilities

Before JUNK-IT-OUT.COM arrives, the customer must:

- Inspect all bags, boxes, drawers, cabinets, furniture, appliances, vehicles, storage areas, and containers.
- Remove cash, jewelry, firearms, ammunition, medication, documents, electronics, personal records, and valuable property.
- Inform JUNK-IT-OUT.COM of any dangerous, unusual, contaminated, regulated, restricted, or prohibited item.
- Disclose mold, bodily fluids, needles, chemicals, pests, animals, or unsafe conditions.
- Secure all pets and animals.
- Obtain permission from the property owner, landlord, property manager, executor, trustee, or other authorized person.
- Identify all items that must not be removed.

The customer is responsible for checking all items before removal. After an item has been removed, donated, recycled, transferred, or disposed of, JUNK-IT-OUT.COM may not be able to recover it.

5. Right to Refuse, Postpone, or Stop Service

JUNK-IT-OUT.COM may refuse, postpone, cancel, or stop service if:

- The load contains a prohibited item.
- The customer misrepresented the items or conditions.
- The property is unsafe.
- There is a risk of fire, explosion, exposure, contamination, or injury.
- The customer threatens, harasses, or abuses an employee.

- The customer refuses to pay.
- Access is blocked or unsafe.
- The work requires a license, permit, or specialized contractor that JUNK-IT-OUT.COM does not possess.
- Disposal would violate federal, state, county, or city law.
- The customer requests illegal dumping or unlawful disposal.
- The disposal facility refuses the material.
- The customer has not obtained required authorization.

JUNK-IT-OUT.COM may leave a prohibited item at the property and charge applicable travel, labor, cancellation, attempted-service, waiting-time, or other applicable fees.

6. Discovery of Prohibited Materials After Loading

If a prohibited item is discovered after loading:

- JUNK-IT-OUT.COM may immediately stop work.
- JUNK-IT-OUT.COM may return the item to the customer if it is safe and lawful to do so.
- JUNK-IT-OUT.COM may isolate the item without opening, examining, or unnecessarily handling it.
- JUNK-IT-OUT.COM may contact emergency services, law enforcement, environmental authorities, or a licensed disposal provider.
- The customer may be responsible for unloading, cleanup, emergency response, specialized transportation, storage, disposal, fines, penalties, and related expenses.
- JUNK-IT-OUT.COM does not guarantee that a prohibited item can be returned.

JUNK-IT-OUT.COM will not knowingly dump, bury, burn, abandon, or place prohibited materials into ordinary trash.

7. Estimates and Pricing

Prices may be based on:

- The amount of truck space used
- Weight
- Number and type of items
- Labor time
- Stairs, elevators, distance, or difficult access
- Disassembly or dismantling
- Special handling
- Disposal, recycling, landfill, or transfer-station charges
- Travel distance
- Additional labor requested by the customer

Quotes are estimates unless expressly identified in writing as fixed prices.

An estimate may change if:

- The volume is greater than described.
- The items are heavier than described.
- Additional items are added.
- Access is more difficult than represented.
- Special handling is required.
- The disposal facility charges additional fees.
- Prohibited, contaminated, hazardous, or regulated materials are discovered.

8. Payment

Payment is due when services are completed unless a separate written agreement states otherwise.

JUNK-IT-OUT.COM may accept payment by:

- Credit card
- Debit card
- Electronic payment
- Cash
- Other payment methods approved by JUNK-IT-OUT.COM

The customer authorizes JUNK-IT-OUT.COM to charge the payment method provided for approved services, additional labor, disposal fees, cancellation fees, waiting-time charges, and other authorized charges.

Unpaid balances may be referred to a collection service or pursued through other lawful means.

9. Cancellations and Rescheduling

The customer should provide as much notice as possible for cancellations or rescheduling.

A cancellation, missed appointment, locked property, blocked access, or customer-caused delay may result in:

- A cancellation fee
- A trip fee
- A minimum labor charge
- A waiting-time charge
- A rescheduling fee
- Reimbursement of nonrefundable disposal or labor expenses

JUNK-IT-OUT.COM may cancel or reschedule service because of weather, vehicle problems, staffing issues, unsafe conditions, emergencies, government orders, disposal-facility closures, or other circumstances outside its reasonable control.

10. Access and Property Conditions

The customer must provide:

- Safe and lawful access
- Clear walkways
- Adequate lighting
- Working elevators, when applicable
- Permission to enter the property
- A safe location for the truck
- Accurate information about stairs, gates, parking, and access restrictions

The customer must protect fragile, valuable, or easily damaged property that is not being removed.

JUNK-IT-OUT.COM may refuse to enter areas containing:

- Structural damage
- Fire damage
- Flooding
- Standing water
- Mold
- Dangerous animals
- Infestations

- Exposed wiring
- Gas leaks
- Structural instability
- Needles
- Biological contamination
- Hazardous chemicals
- Unsafe debris

11. Donations, Recycling, and Disposal

JUNK-IT-OUT.COM may decide whether accepted items are:

- Donated
- Recycled
- Reused
- Sold
- Taken to a transfer station
- Taken to a landfill
- Referred to a specialized facility

JUNK-IT-OUT.COM does not guarantee that any particular item will be donated, recycled, reused, or sold.

The customer authorizes JUNK-IT-OUT.COM to make reasonable decisions regarding accepted items after removal, subject to applicable law.

12. No Illegal Dumping

The customer may not ask, instruct, encourage, or authorize JUNK-IT-OUT.COM or its employees to:

- Dump materials on public or private property
- Place commercial waste in an unauthorized residential container
- Use another person's dumpster without permission
- Leave waste beside a road
- Dispose of waste in a storm drain
- Burn prohibited materials
- Bury waste
- Mix hazardous materials with ordinary trash
- Hide prohibited items inside other materials

JUNK-IT-OUT.COM will only transport and dispose of materials through lawful methods and authorized facilities.

13. Property Damage

JUNK-IT-OUT.COM will use reasonable care while performing services. However, junk removal may involve heavy, bulky, sharp, dirty, or awkward materials.

The customer must identify:

- Fragile walls, floors, ceilings, doors, railings, stairs, elevators, landscaping, or driveways
- Hidden utilities
- Water lines
- Sprinkler systems

- Septic systems
- Underground structures
- Property defects
- Items attached to buildings

JUNK-IT-OUT.COM is not responsible for ordinary wear, pre-existing damage, hidden defects, unstable structures, or damage caused by inaccurate information or unsafe property conditions.

14. Customer Indemnification

To the fullest extent allowed by law, the customer agrees to defend, indemnify, and hold harmless JUNK-IT-OUT.COM, its owners, employees, contractors, agents, and service providers from claims, losses, costs, damages, penalties, injuries, cleanup expenses, and legal fees arising from:

- Prohibited items supplied by the customer
- Misrepresentation or concealment of materials
- Lack of ownership or authorization
- Unsafe property conditions
- Customer instructions
- Illegal materials
- Contamination
- Bodily injury or property damage caused by the customer
- Violation of law
- Failure to disclose hazardous or restricted conditions

15. Limitation of Liability

To the fullest extent permitted by law, JUNK-IT-OUT.COM will not be liable for indirect, incidental, special, exemplary, punitive, or consequential damages, including lost profits, lost business, lost use, emotional distress, or loss of sentimental value.

Except where prohibited by law, the customer's remedy for an ordinary service dispute will generally be limited to the amount paid for the specific service giving rise to the claim.

Nothing in these Terms limits liability that cannot legally be limited, including liability arising from gross negligence, intentional misconduct, or other conduct that cannot lawfully be waived.

16. Personal Property and Valuables

The customer is responsible for removing:

- Cash
- Jewelry
- Identification
- Passports
- Titles
- Deeds
- Wills
- Tax records
- Financial records
- Social Security documents
- Passwords
- Computers

- Phones
- Hard drives
- Photographs
- Collectibles
- Heirlooms
- Prescription medication
- Weapons
- Personal or confidential information

Unless separately agreed in writing, JUNK-IT-OUT.COM does not provide document-shredding, data-destruction, appraisal, estate-valuation, or secure-records services.

17. Photos and Documentation

JUNK-IT-OUT.COM may take photographs or videos of:

- Items to be removed
- Load size
- Property conditions
- Pre-existing damage
- Prohibited materials
- Completed work

Photos may be used for estimating, documentation, safety, training, dispute resolution, insurance, and legal-compliance purposes.

JUNK-IT-OUT.COM will make reasonable efforts not to publicly display personal information or sensitive images.

18. Employee and Workplace Safety

Customers must treat JUNK-IT-OUT.COM employees respectfully and must not:

- Threaten or intimidate employees
- Use abusive or discriminatory language
- Provide illegal drugs or alcohol
- Require unsafe lifting
- Conceal dangerous materials
- Block emergency exits
- Interfere with vehicle operation
- Enter restricted areas of a truck
- Touch equipment without permission

Service may be terminated immediately for unsafe, threatening, or abusive behavior.

19. Commercial Customers and Contractors

Commercial customers, landlords, property managers, contractors, and businesses must disclose:

- The type and origin of the waste
- Whether the waste was generated commercially or industrially
- Whether the property contains regulated materials
- Whether demolition, renovation, remediation, or construction occurred
- Whether special permits or disposal approvals are required

- Whether the customer has authority to dispose of the materials

Commercial or industrial waste may require different handling, documentation, transportation, disposal, or permitting requirements than ordinary household junk.

20. Privacy and Communications

By contacting or booking with JUNK-IT-OUT.COM, the customer agrees that JUNK-IT-OUT.COM may communicate regarding:

- Estimates
- Scheduling
- Arrival times
- Service updates
- Payment
- Invoices
- Customer-service matters

Customers may be responsible for mobile-carrier charges.

Customer information will be handled according to the Privacy Policy posted on JUNK-IT-OUT.COM, if applicable.

21. No Legal, Medical, or Environmental Advice

Information provided by JUNK-IT-OUT.COM is general information and is not legal, medical, environmental, hazardous-material, engineering, or disposal advice.

The customer is responsible for contacting the appropriate authority or licensed professional regarding materials that JUNK-IT-OUT.COM cannot accept.

22. Changes to These Terms

JUNK-IT-OUT.COM may update these Terms from time to time. The current version posted on JUNK-IT-OUT.COM will apply to future services.

A change will not retroactively modify a written agreement that specifically states otherwise.

23. Governing Law and Venue

These Terms will be governed by the laws of the State of Alabama, without regard to conflict-of-law rules.

Unless applicable law requires another location, disputes should be brought in a court with proper jurisdiction in or serving Madison County, Alabama.

24. Severability

If any provision of these Terms is found invalid or unenforceable, the remaining provisions will remain in effect. The invalid provision will be enforced to the maximum extent permitted by law.

25. Entire Agreement

These Terms, together with any written estimate, invoice, service authorization, or separate written agreement, constitute the entire agreement between the customer and JUNK-IT-OUT.COM concerning the services.

26. Customer Acknowledgment

By booking or approving services from JUNK-IT-OUT.COM, the customer confirms that:

- The customer has read these Terms and Conditions.
- The customer owns the items or has permission to authorize their removal.
- The customer has disclosed all known hazardous, biological, regulated, restricted, illegal, or unusual materials.
- The customer understands that prohibited items will not be accepted.
- The customer understands that service may be stopped if unsafe or prohibited materials are discovered.
- The customer agrees to pay all approved charges.
- The customer agrees to comply with applicable laws and disposal requirements.

Customer Name: _____

Signature: _____

Date: _____

Service Address: _____

Business Contact Information

Business Name: JUNK-IT-OUT.COM

Website: [HTTPS://WWW.JUNK-IT-OUT.COM](https://www.junk-it-out.com)

Effective Date: September 1, 2026

Service Area: Huntsville, Madison County, Alabama, and surrounding areas served by JUNK-IT-OUT.COM

This document is a business-policy draft and should be reviewed by an Alabama attorney before publication, particularly the provisions concerning liability limits, indemnification, cancellations, regulated waste, medications, firearms, and disposal requirements.